

Certificate

Standard **ISO 9001:2008**

Certificate Registr. No. 01 100 044598

TÜV Rheinland Cert GmbH certifies:

Certificate Holder:

**TEMA Gesellschaft für
Marketing-Service mbH**
Dynamostraße 15
D - 68165 Mannheim



Scope:

- Dialog Solutions
- Management Consulting
- Training / Qualification
- Business Process Outsourcing

An audit was performed, Report No. 044598. Proof has been furnished that the requirements according to ISO 9001:2008 are fulfilled.

The due date for all future audits is 17-03 (dd.mm).

Validity:

The certificate is valid from 2012-03-22 until 2015-03-17.
First certification 2003

2012-03-23

A handwritten signature in black ink that reads 'S. Gysel'.

TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln



DGA-ZM-58-95-00